# Welcome

#### **Dear Patient:**

We would like to take this opportunity to thank you for choosing Dr. Michelle K. Jackson ND, for your health care needs. Please fill out these forms as completely as possible and send them to us 2 business days or more prior to your appointment. If you have copies of any previous laboratory work through other doctors, please send these to us also. Should you have any questions, please contact our office at (541) 385-0775. We will be happy to help you.

Your first appointment will take 60-90 minutes on average, which includes consultation time with the doctor and examination if needed. A Brief In Person Exam will be required if Controlled Substances, such as Testosterone, are prescribed by Dr. Jackson. Any laboratory tests or pharmacy recommended are not included in your office call fee. Due to the extended time set aside especially for you, we must ask that, should you need to reschedule or cancel your appointment, that you contact the office 24 to 48 hours prior to your appointment (via voice mail is okay also). Unless notification is given, the first office call will be charged to your account. Please keep this in mind to avoid these charges.

Dr. Jackson is available by email or phone for questions. Simple questions may be handled by a brief exchange of messages, otherwise, it is better to schedule appointments. While we do not charge for very brief issues requiring five minutes or less of Dr Jackson's time, letter writing, form completion, records review, laboratory result review, medication prior authorizations, and other requests outside of scheduled appointments will incur a charge, depending on the amount of time needed.

We are looking forward to seeing you on:	
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Please have all forms back to us 2 business days prior to your appointment

#### INFORMATION ABOUT THE DOCTOR

Dr. Michelle Jackson is a OREGON STATE LICENSED NATUROPATHIC PHYSICIAN. Dr Jackson's undergraduate education was completed at the University of Colorado at Boulder with a major in Kinesiology.

Dr. Jackson graduated from the National College of Naturopathic Medicine in Portland, Oregon. She received her Doctorate in Naturopathic Medicine in June of 2001. Dr. Jackson is a member of the American Association of Naturopathic Physicians and the Oregon Association of Naturopathic Physicians.

Dr Jackson conducts a specialized telemedicine practice, with a focus on male and female hormone imbalances, thyroid and adrenal issues, food sensitivities, and neurotransmitter disorders. Although Dr. Jackson no longer serves as a Primary Care physician, Dr. Jackson can advise naturopathic treatment for most and all diseases and conditions. Dr. Jackson orders many blood and urine tests. Licensed medical laboratories are used for all laboratory tests and may include local laboratories, Central Oregon Regional Laboratories, Doctors Data, US Biotek, and Diagnos-Techs). If X-rays, CT scans, or MRI's are needed, they are ordered through local hospitals or radiology centers. Dr Jackson works with, and refers out to, other health care specialists whenever the need arises.

Our clinic's naturopathic pharmacy is on the premises so that naturopathic medications can be conveniently picked up from our location. Mailings are done routinely so that refills do not require a trip to the office. Thank you! We look forward to serving your health care needs!

	Type of Practice
conditions relating to Neurotransn	d Female Hormone balancing, Thyroid and Adrenal disorders and itter imbalances. litions that Dr. Jackson commonly treats:
Allergies – both food and environal Immune support therapy Candida infections Chronic fatigue syndrome Fibromyalgia PMS and Hormonal Imbalances Natural hormones replacement to Women Acne, psoriasis, eczema, dermat Digestive problems, ulcers, irrital Attention deficit disorders with Arthritis, rheumatoid and osteoal Thyroid Imbalances Adrenal Imbalances Weight management Insomnia Headaches and Migraines Anxiety Depression Memory Issues	erapies/Bioidentical Hormone Replacement- for Men and  is ble bowel  yperactivity
thyroid, adrenal and neurotransmi	an be multifaceted and although Dr. Jackson focuses on hormon fer imbalances, you as the patient, should continue to see your ecialist, and you may need to be co-managed with other
Signed	Date
Print Name:	Date of Birth

#### **COMMITMENT TO CHANGE**

Policies are necessary for any office to run effectively. However, it is important to keep in mind the goals of the office. We are here to help people change in positive ways. To be committed to positive changes means openness, collaboration, and personal responsibility. Ultimately, your health is your responsibility. Our job is to facilitate your progress to health.

# **SERVICES**

A first office call generally runs 60 minutes. Return office calls are scheduled for approximately 30-45 minutes. It is important to be on time because appointments will not be extended beyond the scheduled time as a result of a late arrival. *Because your initial appointment is held especially for you, we require a full business day's notice to cancel or reschedule your appointment.* This office policy will be strictly enforced, so please give us 24 hours advance notice of your need to cancel/reschedule.

#### CHARGES AND PAYMENT

Charges are typically accumulated on the basis of length of visit. Laboratory testing, pharmacy items, consultations (phone included), letter writing and written summaries are examples of additional services rendered. *Patients are advised that payment will be expected upon receipt of services or pharmacy. Payment may be made by check, cash, MasterCard or Visa.* 

#### INSURANCE COVERAGE

We are an **Out-of-Network Provider** with all insurance companies. If you do have *out-of-network Naturopathic benefits* we will bill your insurance company for you. Please note that the full patient responsibility is due at the time of service. *If insurance coverage for your visit is of the utmost importance, please check with your carrier prior to your scheduled appointment.* 

# EXAMPLES OF CURRENT FEES New Patient Visit (approximately 60 minutes) Starting at \$283.00

\ 11	o 45 minutes)\$165.00 to \$220.00	
	Starting at \$35.00 ime, extended visits are billed in 15 minute	
I have read and agree to abide by the	above office policies:	
Signed	Date	
Print Name:	Date of Rirth	

Michelle K Jackson ND, PC.

61535 S. HWY 97 Suite 5-404 Bend, OR 97702 Phone (541) 385-0775 Fax (541) 330-1466 www.drjacksonnd.com office@drjacksonnd.com

#### OTHER OFFICE POLICIES

Dr. Jackson can be reached by calling the office phone number, 541-385-0775. If you suspect your condition is an emergency, please call 911 or proceed to the ER.

Prescriptions are not given by Dr. Jackson without a recent visit or labs as needed. Please contact your Primary Care Physician for refills on other prescriptions not prescribed by Dr. Jackson. For prescriptions prescribed by Dr. Jackson always call your pharmacy first and ask for a refill request, even if your prescription states there are no refills.

#### **Email Policies**

Please note that Dr. Jackson is available by email, simple questions may be handled by brief exchange of messages, otherwise, it is best to schedule an appointment. While Dr. Jackson does not charge for very brief issues requiring five minutes or less of her time, extensive email responses, medication requests or a request for a change of medication, letter writing, form completion, record review, review of laboratory results, prior authorization forms, and other requests outside of a scheduled appointments will incur a charge, depending upon the amount of time needed to complete request.

Patient's signature	Date	
Print Name	Date Birth	

# **OFFICE BILLING POLICY**

TO ALL OF OUR INSURED PATIENTS: It is our policy to bill your primary insurance carrier as a courtesy to you if you have coverage for out of network naturopathic services. However, your bill is always your responsibility because insurance is an agreement between you and your insurance carrier.

On your first visit we ask that you pay any un-met deductible amounts, co-insurance, and noncovered charges. Upon adequate request time, our front office can help review your coverage and the estimated cost of your care prior to your visit. Please read and check the information below that applies to a

	isurance may not pay for late arrival or cancellation, you as the patient are still respons nied or reduced.
	<b>PRIVATE INSURANCE:</b> Private insurance including managed care programs are accepted toward the payment of our fees if out of network naturopathic services are covered under your policy. As stated above, we will bill your primary insurance company as long as deductibles, co-pays, and non-covered services are paid up front. We will give you a copy of the superbill so that you can bill your secondary insurance.
	<b>UNINSURED PATIENTS:</b> You are expected to pay for services as they are rendered. Payment may be made by cash, check, Visa, Mastercard, and most Credit cards. If you cannot make these arrangements, a payment plan may be set up for you by our front office assistant prior to treatment upon the doctor's approval.
	<b>HMO's in OREGON:</b> I understand that if I am seen without a referral I will be responsible for any charges incurred.
	Medicare: Does not pay for any naturopathic services.
	<b>Nutraceuticals:</b> vitamins, supplements, and supplies are not returnable or refundable.
nsurance. If	ge that I am financially responsible for all charges whether or not they are covered by it becomes necessary to effect collections of any amount owed on this or subsequent idersigned agrees to pay for all costs and expenses, including attorney fees. I hereby

I i authorize Dr. Michelle K. Jackson, ND, to release information necessary to secure the payment of benefits from my insurance company.

**I HAVE READ AND UNDERSTND THE ABOVE INFORMATION**			
Patient's signature	Date		
Print Name:	Date of Birth -5		

Patient Information

Name	Preferre	d Pronoun		#:	
Preferred name					
Home Address E-mail Address Home Phone W Live With: Spouse —		City	State	e ZIP _	
E-mail Address		Birthdate	Sex	Age	
Home Phone W	ork Phone		Cell Phone		
Live With: Spouse	Parents	Relatives	Friend(s)	Alone	Other
Education: Current Grade L	evei			School Attending	
Religious Preference					
Religious Preference Emergency Contact (Name, phone num	mber, and relation	nship):			
If you have no insurance, check here *Medicare DOES NOT PAY for the s		SURANCE uropathic Phys	sician		
Insurance Co.		Subscriber	's Name		
Insurance CoSubscriber's Birthdate	Pol	icy Number	( (	Group Number	
	101		· · · · · · · · · · · · · · · · · · ·		
I acknowledge that I am financially rebecomes necessary to effect collections pay for all costs and expenses, incl necessignature:  Print Name:	esponsible for all s of any amount luding attorney for essary to secure	owed on this or ees. I hereby au the payment of	er or not they are subsequent visits thorize the doctor benefits.	s, the undersigned ag r to release informat	grees to
A I hereby authorize the release of any in Jackson ND. I further authorize the relepurposes only.		sary to provide	appropriate medi		
Signature			Date		
Print Name			Date of Birth	n	

Print Name

# Patient Consultation Questionnaire

# Dictated report and/or chart notes to follow

		•	
Patient	atient Name: Today's Date:		
1. Pri	mary Care or	Referring Physician (Name, degree, address, ZIP, phone/fax)	
2. Otl	her Providers	that are co-manging your care with your PCP:	
		ally list the name of whoever else may have referred you for our services	
has a carefu more o	complete pions of the property and thore of the property and the property	R PATIENTS: Naturopathic and preventative health care are only possible when the physician cture of the patient physically, mentally and emotionally. Therefore, please take the time to oughly complete this health history questionnaire. This will make our consultation time much is essential for your dictated report. Consider copying this for your own future records. Our est an extensive review of this form with a dictated physician report and treatment plan.	
I.	<b>MEDIC</b> A	AL PROBLEM LIST	
A.	In vour o	pinion, what are your most important health concerns?	
	v	•	
1.		6.	
2.		7	
3. 4.			
4. 5.			
Others:		10.	
В.	which of	the above concerns are of most immediate concern to you? #?	
II.	<b>HISTOR</b>	Y OF THE PRESENT ILLNESS	
A. Probles		further your health concerns (problem list). What makes them better or worse?	
Proble	m #2:		
Proble	m #3:		
Proble	m #4:		
S	Signature	Date Signed 7 -	

Date of Birth

ichelle K. Jackson ND, PC.		
Feel free to describe beyond your first	four problems on the reverse side.	
Patient Signature:	Date Signed	

B.	<b>ETIOLOGY</b>

How did these conditions de identify as having caused or			rug reactions, life trauma) that you can
Please list all of the former t	ent. Please be specific abou	it the benefits you rec	alternative, and the degree of eived (if any) from each treatment.
Now Past Neve	Anemia Arthritis Asthma Alcoholism Bleeding Cancer Colitis Heart Murmur High Blood Pressure Injury (serious) Kidney Disease Liver Disease/Jaundice Overweight Ulcers Other (Specify)  NESSES the "normal" immunizations serious and measles Body Measles Polio Asthma to childhood vaccinations?	Now Past New  Schedule?  Schedule?  Rhee  Other	Diabetes Hypoglycemia Allergies Candida (yeast) Infections Emphysema Eczema Drug/alcohol use (Specify) Heachache Pneumonia Rheumatism ThyroidHyper Hypo Tuberculosis Venereal Disease  Chicken Pox umatic Fever Scarlet Fever
Or any vaccination Patient Signature:	s?		
Print Name:	Date Signed		

C.	HOSPITALIZATIONS (List as best y	ou can).	
Type	of illness or operation/procedure	Date	Summary of findings (if known)
).	IMAGING (Chest-Spinal x-rays, CT scar	ns, Mammogram, Ultrasou	ınds, MRI, Angiogram, Arterial-venous studies, etc)
		Date	Summary of findings (if known)
Е.	PROCEDURES (PAP, EKG, Stress te cystoscopy, bronchoscopy). If older the		ometry, sigmoid/colonoscopy, TB test, IVP, laucoma check, etc.
		Date	Summary of findings (if known)
F.	LAB (Blood, urine analysis, PSA, thyroid,	, etc.): Date	Summary of findings (if known)
IV.			they died from and at what age. as of your living parents or siblings.
<b>4.</b>	ANCESTRAL MEDICAL HISTORY		
Mothe	er's Side	Fathe	r's Side
Grand	father	Grand	Ifather
	mother		lmother
Mothe	er		r
	Brothers		
Patient	: Signature:		_Date Signed
	Jame:		

# B. Has any BLOOD RELATIVE had any of the following:

Yes	No Don't Know  Anemia Arthritis Asthma Bleeding (easily) Cancer (type) Diabetes Eczema Glaucoma Gout Other (Specify)	S No Don't	Know Hay Fever Heart attack High blood pressure Seizure/Epilepsy Sickle Cell Anemia Stroke Thyroid (hyper/hypo) Tuberculosis (TB) Venereal Disease (Specify type)
V. A.	ALLERGIC HISTORY  Please list any drugs, foods, airborne or other	r substances that :	you are allergic to:
В.	What happens when you have an "allergy att	ack"?	
C.	List any chronic problems you have that may and what problems did you develop?	have resulted fro	om a prior medication? What was the medicine
D.	Please be able to discuss all prescriptions, over	er the counter dru	gs and supplements at your 1st visit
<b>E.</b>	Please list all prescription and over the count and the time of day(e.g. lanolin 0.25mg 2 pills		at you take, dose per pill, number of pills taken
F.	Please list any natural medications that you co	urrently take (Vit	amins, minerals, herbs, homeopathic). Number
<b>G.</b>	Please list any prescriptions, over the coun	nter or natural n	nedications that you recently stopped taking.
Patient	nt Signature:		Date Signed
Print N	Name:		Date of Birth

# Dr. Michelle K. Jackson ND, PC.

Print Name:

# VI. <u>HEALTH HABITS</u>

A.	ALCOHOL			
How o	often do you drink: wine(daily, weekly, monthly)	beer	other alcohol	
В.	TOBACCO			
Do yo	u use tobacco or have you in the past?	Yes No. Total ye	ars stopped smoking: To	otal packs/years smoked:
C.	OTHER DRUGS			
Do yo	u now or have you in the past used ma	arijuana or other drugs? _	Yes No. Please list _	
D.	CHEMICAL EXPOSURES			
	you ever been exposed to toxic chemic please explain:		sible toxins?YesN	
Е.	EXERCISE			
Do yo	u exercise?YesNo. Which	of the following do you d	lo on a regular basis?Jo	ogSwim Walk
	BicycleGardeningBreath			
How c	often do you exercise?			
F.	RELAXATION			
Do wa	u make time for rest, relaxation, or pra	over during the day and/or	hafara had? Vas N	
-	often?			
G.	HOBBIES			
What	are your interests or hobbies?			
Н.	DIET			
How r	nany meals do you generally eat each	day? One Two	Three More than th	iree
	e do you usually buy your food?	· —		
	cooks the food you eat?			
	ne primary foods included in your diet.			
List th	ne foods you exclude from your diet.			
atient S	ignature:		_Date Signed	- 12

\_Date of Birth\_

#### Dr. Michelle K. Jackson ND, PC.

List any of the following (and relative amorprocessed foods, preservatives, refined food	,		d foods,
List any foods you crave, regardless of thei	· ·	•	atty foods,
List any foods to which you have a bad rea	ction:		
Are you satisfied with your diet as it is now	/? Yes No If	no, why not?	
I. WATER CONSUMPTION Are you thirsty?YesNo. A What temperature do you prefer to drink?			
J. SLEEP  Do you have trouble falling asleep?Ye	es No. If yes, what keep	s you up?	
$(1) = \mathbf{M}$	YesNo. Do you wan ASE MARK THE FOLLOW ILD (2) = MODERAT symptoms that apply to you	VING WITH A NUMBER E (3) = SEVERE	
Height Weight	Bloood Pressure	Pulse	
Rashes, warts, moles, cyst: Have any of these changed Pimples. List location(s) Loss of hair. List location	(s)	propriate)	
Hematopoietic, Lymph, Immune			
Now Past Painful lymph nodes Difficulty stopping bleeding Bruising easily	Nov	Wounds heal slowly Anemia Fluid retention	
Patient Signature:		Date Signed:	
Print Name:		Date of Birth:	- -

### X. REVIEW OF SYMPTOMS - Continued

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER

(1) = MILD (2) = MODERATE (3) = SEVERE

next to the symptoms that apply to you NOW or in the PAST.

<u>Head</u>					
Now	Past	Dizziness (Vertigo) Severe headaches	Now	Past	Double vision Fainting spells
		Seizures, convulsions		!	
•					
<u>Eyes</u>					
Now	Past	Itching	Now	Past	Puffy lids
		Blurring of vision			Allergic shiners
		Tearing			Pain from Bright Light
•					
<u>Ears</u>					
Now	Past		Now	Past	
		Fluid in ears Ringing in ears			Excessive ear wax Hearing loss
•	<u> </u>	- Kinging in cars			_ Treating loss
<u>Nose</u>					
Now	Past	Nose bleeds	Now	Past	Loss of smell
		Sinus congestion			Sinus infections
		Postnasal discharge			-
•					
<b>Mouth</b>					
Now	Past		Now	Past	
		Sore mouth or tongue			Bleeding Gums
		Speech difficulties			Cold sores, blisters
<b>Chroat</b>	+				
			•	. ما	
Now	Past	Persistent hoarseness	Now	Past	Loss of voice
		Difficulty swallowing			Pain
		Recurrent strep throat			Chronic sore throat
•					
<u>Neck</u>					
Now	Past		Now	Past	
		Stiffness			Injuries
	<u> </u>	Swelling		<u> </u>	Pain (describe area)
atien	t Sign	ature:	Da	te Sigi	ned
	- ~15n	******		Sigi	
rint I	Vama.		n	ata of	Rirth

#### X. REVIEW OF SYMPTOMS - Continued

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER

 $(1) = MILD \qquad (2) = MODERATE \quad (3) = SEVERE$ 

next to the symptoms that apply to you NOW or in the PAST.

Now	Past		Now	Past	
		Chest pain when breathing			Night sweats
		Wheezing			Shortness of breath
		Difficulty breathing at night			Daily cough
Have yo	ou ever	been exposed to TB (tuberculosis)?Yes	sN	0	
<b>•</b>					•
Cardio	vascula	<u>r</u>			
Now	Past		Now	Past	
		Chest pain when walking			_ Leg vein problems
		Chest pain when sit/lying		_	Leg pain when walking
		Ankle or abdominal swelling Hear palpitations – fibrillation,		_	Numbness/tingling in extremities Heart murmur (list type)
		flutter, skipping beat, beating fast,			Heart murmur (list type)
		beating slow (circle if yes)			
		Constipation			Stomach pain 5 to 6 hours after eating, usually night, relieved by eating or drinking
		Constipation		Past	Stomach pain 5 to 6 hours after eating, usually
		Indigestion 2 to 3 hours after a meal with			Alternating constipation and diarrhea
		fullness, bloating, or pain			Theoriacing consupution and diarried
		Diarrhea			Above symptoms worse w/worry, stress, tens
		Change in bowel movements			Bad breath
		change in bower movements			
		Strain at stooling			Sudden strong cravings for sweets or alcohol
		Strain at stooling Heavy, full after eating			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected
		Strain at stooling Heavy, full after eating Hemorrhoids			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn Excessive belching			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight Compulsive eating/Addictive eating
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn Excessive belching Excessive lower bowel gas			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight Compulsive eating/Addictive eating Distress from fat or greasy foods
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn Excessive belching Excessive lower bowel gas Stomach cramps, colic			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight Compulsive eating/Addictive eating Distress from fat or greasy foods Anorexia/Bulimia
		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn Excessive belching Excessive lower bowel gas			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight Compulsive eating/Addictive eating Distress from fat or greasy foods
•		Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn Excessive belching Excessive lower bowel gas Stomach cramps, colic			Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight Compulsive eating/Addictive eating Distress from fat or greasy foods Anorexia/Bulimia
• tient	Signat	Strain at stooling Heavy, full after eating Hemorrhoids Black stools Blood in stools Heartburn Excessive belching Excessive lower bowel gas Stomach cramps, colic	D	ate Sig	Sudden strong cravings for sweets or alcohol Intestinal parasites suspected Loss of appetite Insatiable appetite Over weight Under weight Compulsive eating/Addictive eating Distress from fat or greasy foods Anorexia/Bulimia

### X. REVIEW OF SYMPTOMS - Continued

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER

 $(1) = MILD \qquad (2) = MODERATE \quad (3) = SEVERE$ 

next to the symptoms that apply to you NOW or in the PAST.

Now	Y Past	Frequent urination Night urination Difficulty holding urine	Now	Past	Painful urination Difficulty starting urine Blood in urine
		_ Difficulty holding urine	-		_ Blood in urine
					•
Male R		<u>uctive</u>	NI	l n	
Now	Past	Prostate problems	Now	Past	Painful erection
		Swelling, lumps in testicles			Difficulty achieving/maintaining erection
		Pain in testicles			Date of last prostate examination
		_ Tuni in testicies			_ Date of last prostate examination
•					•
<b>Female</b>	Repro	<u>oductive</u>			
Now	Past		Now	Past	
		_ Lumps in breast(s)			Painful Intercourse
		Breast Pain			Lack of sexual desire
		Pelvic Pain			Never/seldom have orgasms
		Vagina Discharge			Menstruation excessive
		Vaginal itching/burning			Menstruation absent
		Genital eruptions			Bleed between periods
		Genital eruptions Type?	-		Spot between periods
Date of  Do you  tender	`last pe experi	every days. Regular?Yes Nriod?sience Premenstrual Tension symptoms such eight gain before, during, or after menstrus	n as nervous t	ension, explain	mood changes, depression, breast
	# of pı	he past, or do you currently have problems regnancies# of births# of tions with pregnancy?YesN	of miscarriag	es	# of abortions
•					•
Patie	ent Sig	gnature:		1	Date Signed
Print	t Nam	ne:		]	Date of Birth

# VII. REVIEW OF SYMPTOMS - Continued

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER

(1) = MILD (2) = MODERATE (3) = SEVERE

next to the symptoms that apply to you NOW or in the PAST.

### **Thyroid**

•					
Now	Past	0 11	Now	Past	D 1 1
	-	Overweight			Decreased appetite
	1	_ Difficulty losing weight			Low body temperature
	-	Constipation			Heart palpitations
	-	_ Tired upon arising/Easily fatigued			Irritable/restless
		_ Low sex drive			Increased appetite
		_ Dry or scaly skin			Underweight
		_ Chilly/sensitive to cold			Flush/get hot easily
Adren	<u>als</u>				
Now	Past		Now	Past	
		Easily stressed			Nails weak, ridged
		Easily/chronically fatigued			Facial hair (women)
		Dizziness			Rheumatism/arthritis
		Headaches			Poor circulation
		_ Crave salt			Increased blood pressure
<u>Centra</u>	al and l	Peripheral Nervous System			
Now	Past		Now	Past	
11011	I dist	Dizziness regularly	11011	Tust	Numbness or tingling (circle one)
		Convulsions (seizures)			Temporary loss of sensation
		Tremor (shaking, trembling)			Lack of strength
		Blurred/double vision			Where?
		Bidired/dodole vision			Continual headaches
					-
Menta	l Statu	<u>s</u>			
Now	Past	No	w   Past		
		Anxiety/Restlessness			y difficulty, forgetting
		Lack of self-confidence			confusion
		Excessive worry			sed concentration, comprehension
		Depression/Despair/Discontent		Shy, tin	
		Suicidal thoughts		Critical	
		Suicidal attempts			of others
		Loneliness/feel alone			ve to noise
		Mood swings		Fears- (	
		Confident, secure		specify	)
Pati	ient Si	gnature:		_Date S	Signed
Priı	ıt Nan	me:		Date O	of Birth

#### VII. REVIEW OF SYMPTOMS - Continued

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER

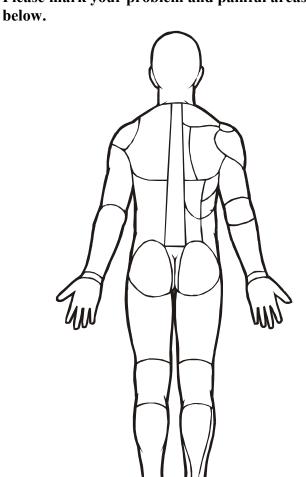
(1) = MILD (2) = MODERATE (3) = SEVERE

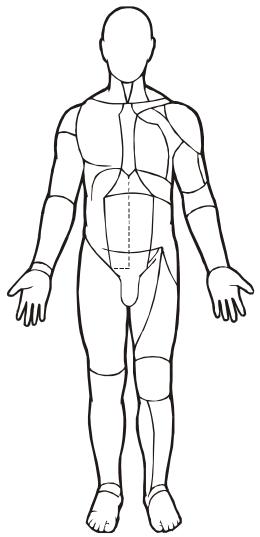
next to the symptoms that apply to you NOW or in the PAST.

#### **Spine and Extremities**

Now	Past		Now	Past	
		Joint swelling			Coughing, at stools
		Backaches			Sneezing /straining stools
		Burning on soles of feet or palms of			Rheumatism/arthritis
		hands			

Please mark your problem and painful areas as exactly as possible with an " $\mathbf{X}$ " on the diagram





I hereby acknowledge that I have provided complete and accurate information regarding my health history, medication and symptoms. I will notify Dr. Jackson if there are any changes to the same.

\*\*\*Thank you for your cooperation, patience, and thoroughness\*\*\*

Patient Signature:	Date Signed:			
Print Name:	Date of Birth	- 18 -		

# Dr. Michelle K. Jackson 61535 S. HWY 97 Bend OR 97702 541-385-0775 Fax: 541-330-1466 office@drjacksonnd.com

# AUTHORIZATION TO DISCLOSE MEDICAL RECORDS

I authorize the following healthcare provider to release a copy of medical information to Dr. Michelle K. Jackson, ND.

Name of Healthcare Provider:	
Address:	
	Fax:
Name of Patient:	Date of Birth:
By initializing the spaced below, I specifically	y authorize the release of the following medical records:
Hospital Records (nursing noted Drug/alcohol treatment records Most recent 5-year history Emergency/urgent care records Diagnostic imaging reports Laboratory and pathology reports AIDS/HIV records Mental health records Most recent 2 year history, labs Other, please specify	orts
	e. The only exception is when action has been taken in earlier, this consent will expire 180 days from the date of I reasonably needed to complete the request.
Signature of Patient	Date
Print Name:	Date of Right
Signature of Person Authorized by Law	

East West Naturopathic Clinic Dr. Michelle K. Jackson, ND, PC 61535 S. HWY 97 Ste 5-404 Bend, OR 97702 Phone: 541-385-0775 TIN #46-0501145 NPI # 1821156142 office@drjacksonnd.com

### Acknowledgment of Primary Care Physician

Since Dr. Jackson is not practicing Primary Care Medicine (she is only practicing Telemedicine with specific naturopathic specialized care) our office requires that all patients also have a Primary Care Physician (PCP) who can provide health care that Dr. Jackson can not.

Please provide below the information of your Primary Care Physician. Dr. Jackson routinely requests the last 12-24 months of office visit notes and recent labs from your Primary Care Physician. Once we have that information (ideally we have that information prior to your initial visit) we can coordinate care with your Primary Care Physician and Dr. Jackson can better understand your individual health needs. In addition to this form, please also fill out and sign the **Authorization To Disclose Medical Records** Document, in addition to this form, so we can sent that document to your PCP.

(your name)	(date of birth)
(Primary Care Physician name)	
(Primary Care Physician address and/or	phone # above)
agree to obtain a Primary Care Physi	ary Care Physician Currently, please sign and date below. You must ician within 4 months of the date of this signed Document. Dr. y Care issues during that 4 month time but you can seek Urgent or
Patient Signature:	Date Signed:
Print Name:	Date of Birth:

#### GOOD FAITH ESTIMATE FOR HEALTH CARE COSTS AND SERVICES

Patient Name:	Patient Date of Birth:
Patient Diagnosis: 203.89	Services Requested:99205
Date of Initial Appointment:	

Practice Name: Dr. Michelle Jackson, ND

Mailing Address: 61535 S. HWY 97 Suite 5-404 Bend, Or 97702

Phone #:541-385-0775

Provider/Practice Tax ID#:46-0501145

NPI #:1821156142

You are entitled to receive this "Good Faith Estimate" of what the charges could be for naturopathic medical services provided to you. You may encounter additional laboratory, prescription, or supplement costs, but due to the variation in laboratory, pharmacy and supplement supplier costs, as well as insurance coverage depending on your individual insurance plan these costs are not included in this Good Faith Estimate. While it is not possible for a naturopathic doctor to know, in advance, exactly how many visits or what lab tests or supplements may be necessary or appropriate for a given individual (naturopathic doctors provide individual care), this form provides an estimate of the cost of services that may be provided. Your total cost of services will depend upon your individual circumstances, and the type and amount of services that are provided to you.

This is a new patient initial Good Faith Estimate. Your provider will update your Good Faith Estimate after your initial visit when your provider has more information about your case, and your provider may also provide you additional Good Faith Estimates after follow up visits if needed, so that you know what the continued cost of care will be.

<b>Dat</b> The	te of Service following is	Service Code a list of expected	Service/Item charges:	Diagnosis Code	Quantity	<b>Expected Cost</b>
		CPT Code: 99205	Initial New Patient Visit	203.89	1-60 min appointment	\$283.00

Good Faith Estimates do not include the cost of any non medical services you request from us such as completion of medical forms, or other costs which are included in our financial policy's that you have control over. Good Faith Estimates do not include late cancellation fees.

#### Disclaimer:

This Good Faith Estimate only provides an estimate of the charges for items and services that are reasonably expected for your health care needs. The estimate is based on information known at the time the estimate was created. The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment. You could be charged more if complications or special circumstances occur. If this happens, federal law allows you to dispute(appeal) the bill.

There may be additional items or services that may be recommended as part of your course of care that must be scheduled or requested separately and are not reflected in this Good Faith Estimate and additional Good Faith Estimate may be provided. This estimate is not a contract and does not obligate you to obtain any services from the provider listed, nor does it include any services rendered to you that are not identified here.

If you are billed for more than this Good Faith Estimate, you have the right to dispute the bill. You may contact the health care facility listed to let them know the billed charges are higher than the Good Faith Estimate. You can ask them to update the bill to match the Good Faith Estimate, ask to negotiate the bill, or ask if there is financial assistance available.

You may also start a dispute resolution process with U.S. Department of Health and Human Services (HHS) if the actual amount charged to you exceeds \$400 of the Good Faith Estimate. If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days(about 4 months) of the date of original bill. There is a \$25 fee to use the dispute process. If the agency reviewing your dispute agrees with you, you will have to pay the price on this Good Faith Estimate. If the agency disagrees with you and agrees with the health care provider or facility, you will have to pay the higher amount.

To learn more and get a form to start the process, go to <a href="www.cms.gov/nosurprises">www.cms.gov/nosurprises</a> or call 1-800-985-3059. **For questions or more information** about your right to a Good Faith Estimate or the dispute process, <a href="www.cms.gov/nosurprises">www.cms.gov/nosurprises</a> or call 1-800-985-3059. Keep a copy of this Good Faith Estimate in a safe place or take pictures of it. You may need it if you are billed a higher amount.

Patient Acknowledgment of Receipt:		
Date of this Estimate:		
Patient Signature:	Date of Birth:	
Print Name:	Date Signed:	

# East West Naturopathic Clinic Dr. Michelle K. Jackson, ND, PC TIN #46-0501145 NPI #1821156142 61535 S. HWY 97 Ste 5-404 Bend, OR 97702 Phone #541-385-0775

Email: office@drjacksonnd.com

# TELEMEDICINE PATIENT CONSENT FORM

- 1. **PURPOSE:** The purpose of this form is to obtain your consent to participate in a Telemedicine consultation in connection with the following procedure(s) or service(s)... New or Return Consultation with Dr. Michelle K. Jackson
- 2. NATURE OF TELEMEDICNE CONSULT: During the Telemedicine consultation A. Details of your medical histories, examinations, images, and test results will be discussed with Dr. Jackson through the use of interactive audio (phone) or other Telecommunication technology such as interactive HIPAACompliantGo To Meeting platforms. B.Aphysical examination of you may take place. There are limitations of Physical exams via Telemedicine and some conditions may require an inperson exam and/or labs before a treatment plan or prescriptions can be offered.
- 3. Telemedicine consultations with Dr. Jackson does not replace your relationship with your Primary Care Physician or Specialist.
- 4. **MEDICALINFORMATIONAND RECORDS:** All existing laws regarding your access to information and copies of your medical records apply to this Telemedicine consultation.
- 5. **CONFIDENTIALITY:** Reasonable and appropriate efforts have been made to eliminate confidentiality risks associated with the Telemedicine consultation, and all existing confidentiality protections under federal and state Oregon laws apply to information disclosed during this Telemedicine consultation. Please remember as the patient, it is your responsibility to consider the environment of where you take Dr. Jackson's phone call, in order to keep your visit private and confidential. Dr. Jackson will ask you to identify any other attendees present on your phone call/visit with Dr. Jackson.
- 6. **RIGHTS:**You may withhold or withdraw consent to a Telemedicine consultation at any time.
- 7. RISKS, CONSEQUENCES AND BENEFITS: Possible risks of a Telemedicine consultation include, but are not limited to: information transmitted may not be sufficient to allow for appropriate decision making by Dr. Jackson. Delays in evaluation and treatment may be due to failure of equipment. In very rare instances, security protocols could fail, causing a breech of privacy of personal medical information. Expected benefits include improved access to medical care by enabling the patient to remain in a distant location. You have been advised of risks, benefits and consequences of Telemedicine. You have the right to ask questions about the information presented to you in this form.

At the time of the consult, I will be physically present in the State of Oregon and I agree to participate in a Phone or Telemedicine consultation as described above:

Signature:	
If signed by someone other than the patient, please indicate	
Print Name:	
Date of Birth:	
Date•	