# Welcome

# **Dear Patient:**

We would like to take this opportunity to thank you for choosing Dr. Michelle K. Jackson ND, for your health care needs. Please fill out these forms as completely as possible and send them to us 3 business days or more prior to your appointment. If you have copies of any previous laboratory work through other doctors, please send these to us also. Should you have any questions, please contact our office at (541 385-0775. We will be happy to help you.

Your first appointment will take 60-90 minutes on average, which includes consultation time with the doctor and examination if needed. A Brief In Person Exam will be required if Controlled Substances, such as Testosterone, are prescribed by Dr. Jackson. Any laboratory tests or pharmacy recommended are not included in your office call fee. Due to the extended time set aside especially for you, we must ask that, should you need to reschedule or cancel your appointment, that you contact the office 24 to 48 hours prior to your appointment (via voice mail is okay also. Unless notification is given, the first office call will be charged to your account. Please keep this in mind to avoid these charges.

Dr. Jackson is available by email or phone for questions. Simple questions may be handled by a brief exchange of messages, otherwise, it is better to schedule appointments. While we do not charge for very brief issues requiring five minutes or less of Dr Jackson's time, letter writing, form completion, records review, laboratory result review, medication prior authorizations, and other requests outside of scheduled appointments will incur a charge, depending on the amount of time needed.

### We are looking forward to seeing you on:

# Please have all forms back to us 3 business days prior to your appointment

# **INFORMATION ABOUT THE DOCTOR**

Dr. Michelle Jackson is a OREGON STATE LICENSED NATUROPATHIC PHYSICIAN. Dr Jackson's undergraduate education was completed at the University of Colorado at Boulder with a major in Kinesiology.

Dr. Jackson graduated from the National College of Naturopathic Medicine in Portland, Oregon. She received her Doctorate in Naturopathic Medicine in June of 2001. Dr. Jackson is a member of the American Association of Naturopathic Physicians and the Oregon Association of Naturopathic Physicians.

Dr Jackson conducts a specialized telemedicine practice, with a focus on male and female hormone imbalances, thyroid and adrenal issues, food sensitivities, and neurotransmitter disorders. Although Dr. Jackson no longer serves as a Primary Care physician, Dr. Jackson can advise naturopathic treatment for most and all diseases and conditions. Dr. Jackson orders many blood and urine tests. Licensed medical laboratories are used for all laboratory tests and may include local laboratories, Central Oregon Regional Laboratories, Doctors Data, US Biotek, and Diagnos-Techs). If X-rays, CT scans, or MRI's are needed, they are ordered through local hospitals or radiology centers. Dr Jackson works with, and refers out to, other health care specialists whenever the need arises.

Our clinic's naturopathic pharmacy is on the premises so that naturopathic medications can be conveniently picked up from our location. Mailings are done routinely so that refills do not require a trip to the office. Thank you! We look forward to serving your health care needs!

# Type of Practice

Dr. Jackson specializes in Male and Female Hormone balancing, Thyroid and Adrenal disorders and conditions relating to Neurotransmitter imbalances. The following is a brief list of conditions that Dr. Jackson commonly treats:

# NATUROPATHIC CARE

Allergies - both food and environmental Immune support therapy Candida infections Chronic fatigue syndrome Fibromyalgia PMS and Hormonal Imbalances Natural hormones replacement therapies/Bioidentical Hormone Replacement- for Men and Women Acne, psoriasis, eczema, dermatitis Digestive problems, ulcers, irritable bowel Attention deficit disorders with hyperactivity Arthritis, rheumatoid and osteoarthritis Thyroid Imbalances Adrenal Imbalances Weight management-GLP-1 Support Insomnia Headaches and Migraines Anxiety Depression Memory Issues

Please note that all health issues can be multifaceted and although Dr. Jackson focuses on hormone, thyroid, adrenal and neurotransmitter imbalances, you as the patient, should continue to see your Primary Care Physician and any specialist, and you may need to be co-managed with other providers.

Signed	Date

Print Name:\_\_\_\_\_\_Date of Birth\_\_\_\_\_

# **COMMITMENT TO CHANGE**

Policies are necessary for any office to run effectively. However, it is important to keep in mind the goals of the office. We are here to help people change in positive ways. To be committed to positive changes means openness, collaboration, and personal responsibility. Ultimately, your health is your responsibility. Our job is to facilitate your progress to health.

# SERVICES

A first office call generally runs 60 minutes. Return office calls are scheduled for approximately 30-45 minutes. It is important to be on time because appointments will not be extended beyond the scheduled time as a result of a late arrival. *Because your initial appointment is held especially for you, we require a full business day's notice to cancel or reschedule your appointment.* This office policy will be strictly enforced, so please give us 24 hours advance notice of your need to cancel/reschedule.

# **CHARGES AND PAYMENT**

Charges are typically accumulated on the basis of length of visit. Laboratory testing, pharmacy items, consultations (phone included), letter writing and written summaries are examples of additional services rendered. *Patients are advised that payment will be expected upon receipt of services or pharmacy. Payment may be made by check, cash, MasterCard or Visa.* 

# **INSURANCE COVERAGE**

We do not bill your insurance. We will provide you with an itemized bill that you can submit to your insurance. If you want to call your insurance and ask them if you will be reimbursed for any care, Dr. Jackson is an **Out-of-Network Provider** with all insurance companies. Please note that the full patient responsibility is due at the time of service. *If insurance coverage for your visit is of the utmost importance, please check with your carrier prior to your scheduled appointment.* 

# **EXAMPLE OF FEES**

New Patient Visit (approximately 60 minutes)......\$295.00 Return Office Call (approximately 30 to 45 minutes).....\$182.00 to \$242.00 Letters ......Starting at \$40.00

If your visit exceeds your anticipated time, extended visits are billed in 15 minute increments.

# I have read and agree to abide by the above office policies:

Signed	Date	
Print Name:	Date of Birth	- 3 -

# **OTHER OFFICE POLICIES**

Dr. Jackson can be reached by calling the office phone number, 541-385-0775. If you suspect your condition is an emergency, please call 911 or proceed to the ER.

Prescriptions are not given by Dr. Jackson without a recent visit or labs as needed. Please contact your Primary Care Physician for refills on other prescriptions not prescribed by Dr. Jackson. For prescriptions prescribed by Dr. Jackson always call your pharmacy first and ask for a refill request, even if your prescription states there are no refills.

# **Email Policies**

Please note that Dr. Jackson is available by email, simple questions may be handled by brief exchange of messages, otherwise, it is best to schedule an appointment. While Dr. Jackson does not charge for very brief issues requiring five minutes or less of her time, extensive email responses, medication requests or a request for a change of medication, letter writing, form completion, record review, review of laboratory results, prior authorization forms, and other requests outside of a scheduled appointments will incur a charge, depending upon the amount of time needed to complete request.

Patient's signature	Date			
C C				
Print Name:	Date Birth			

# **OFFICE BILLING POLICY**

Dr. Jackson does not bill insurance, thus your bill is always your responsibility because insurance is an agreement between you and your insurance carrier. Your insurance may not pay for late arrival or cancellation, you as the patient are still responsible for amounts denied or reduced.

 <b>PRIVATE INSURANCE:</b> We do not bill your insurance. We will provide you with an itemized bill that you can submit to your insurance. If you want to call your insurance and ask them if you will be reimbursed for any care, Dr. Jackson is
an Out-of-Network Provider with all insurance companies. Please note that the full patient responsibility is due at the time of service, by cash, check, Visa, Mastercard and most credit cards including HSA/FSA cards.
 <b>UNINSURED PATIENTS:</b> You are expected to pay for services as they are rendered. Payment may be made by cash, check, Visa, Mastercard, and most Credit cards. If you cannot make these arrangements, a payment plan may be set up for you by our front office assistant prior to treatment upon the doctor's approval.
 Medicare: Does not pay for any naturopathic services.
 <b>Nutraceuticals:</b> vitamins, supplements, and supplies are not returnable or refundable.

\* There is a 4% surcharge added for credit and debit payments.

I acknowledge that I am financially responsible for all charges whether or not they are covered by insurance. If it becomes necessary to effect collections of any amount owed on this or subsequent visits, the undersigned agrees to pay for all costs and expenses, including attorney fees. I hereby authorize Dr. Michelle K. Jackson, ND, to release information necessary to secure the payment of benefits from my insurance company.

# **\*\*I HAVE READ AND UNDERSTAND THE ABOVE INFORMATION\*\***

Patient's signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name:\_\_\_\_\_\_Date of Birth

# **Patient Information**

Name		Prefe	erred Pronoun			
Preferred name						
Home Address			City	Sta	te ZIP	
E-mail Address			Birthdate	Sex	Age	
Home Phone		Work Phone		Cell Phone		
Live With:	Spouse	Parents	Relatives	Friend(s)	Alone	Other
Education:	Current Gra	ade Level			School Attending	g Religious
Preference						
Emergency Contac	t (Name, phor	ne number, and rel	ationship):			

### FINANCIAL AGREEMENT

I acknowledge that I am financially responsible for all charges whether or not they are covered by insurance. If it becomes necessary to effect collections of any amount owed on this or subsequent visits, the undersigned agrees to pay for all costs and expenses, including attorney fees. I hereby authorize the doctor to release information

	necessary to secure the payment of benefits.	
Signature:	Date Signed	
Print Name:	Date of Birth	

### AUTOMATIC RELEASE CONTRACT

I hereby authorize the release of any information necessary to provide appropriate medical care sent to Michelle K. Jackson ND. I further authorize the release of medical information to other health care providers for referral purposes only.

Signature

Date

Print Name

Date of Birth

# **Patient Consultation Questionnaire**

# Dictated report and/or chart notes to follow

Patient Name:	Today's Date:	
1. Primary Care or Referring Physician (Name, degree, address	, ZIP, phone/fax)	
2. Other Providers that are co-manging your care with your PCP:		
3. Please additionally list the name of whoever else may have re-	eferred you for our services	

**ANOTE TO OUR PATIENTS:** Naturopathic and preventative health care are only possible when the physician has a complete picture of the patient physically, mentally and emotionally. Therefore, please take the time to carefully and thoroughly complete this health history questionnaire. This will make our consultation time much more efficient and is essential for your dictated report. Consider copying this for your own future records. Our initial visit involves an extensive review of this form with a dictated physician report and treatment plan.

# I. <u>MEDICAL PROBLEM LIST</u>

# A. In your opinion, what are your most important health concerns?

1.	 6.	
2.	 7.	
3.	 8.	
4.	 9.	
5.	10.	
Others:	 _	

B. Which of the above concerns are of most immediate concern to you? #?\_\_\_\_\_

# II. <u>HISTORY OF THE PRESENT ILLNESS</u>

### A. Describe further your health concerns (problem list). What makes them better or worse?

Problem #1:		
Problem #2:		
Problem #3:		
Problem #4:		
Signature	Date Signed	- 7
Print Name	Date of Birth	

# Dr. Michelle K. Jackson ND, PC.

Feel free to describe beyond your first four problems from the previous page here if needed.

Vital Signs: Must be Completed Prior to Your Visit With Dr. Jackson

Height:

Weight:

Blood Pressure:

Patient Signature:	Date Signed 8 -
Print Name:	Date of Birth

Dr. Michelle K. Jackson ND, PC.

## **B.** ETIOLOGY

How did these conditions develop? Are there traumatic events (surgeries, drug reactions, life trauma) that you can identify as having caused or clearly aggravated your health problems?

# C. PRIOR TREATMENTS AND RESPONSE

Please list all of the former treatments you have used, both conventional and alternative, and the degree of effectiveness of each treatment. Please be specific about the benefits you received (if any) from each treatment. This greatly aids us in developing an optimal treatment plan for you.

# III. PAST MEDICAL HISTORY

A. YOUR HEALTH HISTORY: Please check those conditions that apply to you.

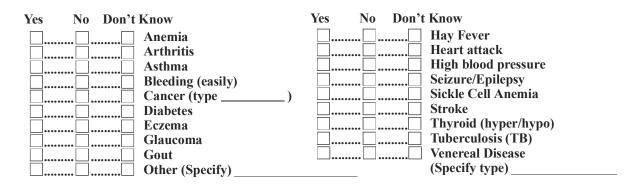
Now	Past	Never	Now Pa	ist N	ever
Π		Anemia		]	Diabetes
		Arthritis		]	Hypoglycemia
		Asthma		]	_ Allergies
		Alcoholism			Candida (yeast) Infections
Π		Bleeding			Emphysema
Π		Cancer		]	Eczema
		Colitis		]	Drug/alcohol use
		Heart Murmur			(Specify)
		High Blood Pressure			. Heachache
		Injury (serious)			Pneumonia
Π		Kidney Disease			. Rheumatism
□		Liver Disease/Jaundice		]	. Thyroid
		Overweight		_	Hyper Hypo
<b></b>		Ulcers			. Tuberculosis
□		Other (Specify)			. Venereal Disease
CHILD	HOOD	ILLNESSES			

#### 

C. HOSPITALIZATIONS (List as best you can):

Туре	of illness or operation/procedure	Date	Summary of findings (if known)
D.	IMAGING (Chest-Spinal x-rays, CT scans, N	 Mammogram, Ultrasoun Date	ds, MRI, Angiogram, Arterial-venous studies, etc): Summary of findings (if known)
<b>E.</b>	PROCEDURES (PAP, EKG, Stress test, cystoscopy, bronchoscopy). If older than		
		Date	Summary of findings (if known)
F.	LAB (Blood, urine analysis, PSA, thyroid, etc	.): Date	Summary of findings (if known)
 IV.	Please list any c		hey died from and at what age. of your living parents or siblings.
A.	ANCESTRAL MEDICAL HISTORY		0'1
	<u>rr's Side</u>	Father's	
	father		
Grandmother Mother			nother
	Sisters		
	Brothers		
Patient	t Signature:		Date Signed
	lame:		

# B. Has any BLOOD RELATIVE had any of the following:



# V. <u>ALLERGIC HISTORY</u>

A. Please list any drugs, foods, airborne or other substances that you are allergic to:

B. What happens when you have an "allergy attack"?

- C. List any chronic problems you have that may have resulted from a prior medication? What was the medicine and what problems did you develop?
- D. Please be able to discuss all prescriptions, over the counter drugs and supplements at your 1<sup>st</sup> visit
- E. Please list all prescription and over the counter medications that you take, dose per pill, number of pills taken and the time of day(e.g. lanolin 0.25mg 2 pills 9am and 9pm).
- F. Please list any natural medications that you currently take (Vitamins, minerals, herbs, homeopathic). Number of pills and time of day taken.
- G. Please list any prescriptions, over the counter or natural medications that you recently stopped taking.

Patient Signature:	Date Signed
Print Name:	Date of Birth

# Dr. Michelle K. Jackson ND, PC.

# VI. <u>HEALTH HABITS</u>

# A. ALCOHOL

How	often do you drink: wine (daily, weekly, monthly)	beer	other alcohol	_
B.	TOBACCO			
		? Yes No. Total vea	rs stopped smoking: Total packs/ye	ars smoked:
с.	OTHER DRUGS		ao cooppon chicanago <u> </u>	
		parijuana or other drugs?	_Yes No. Please list	
D0 y.	CHEMICAL EXPOSURES			
	you ever been exposed to toxic chem s, please explain:	-	bible toxins?YesNo	
 E.	EXERCISE			
Do v	ou exercise? Yes No Whic	h of the following do you d	o on a regular basis?JogSwi	m Walk
			tliftingOther	
	often do you exercise?			
F.	RELAXATION			
-	ou make time for rest, relaxation, or pr			
How	often?	How do you relax?		
G.	HOBBIES			
What	are your interests or hobbies?			
Н.	DIET			
Uow	many meals do you generally eat each	dav? One Two	Three More then three	
		•		
	he primary foods included in your die			
List t	he foods you exclude from your diet.			
atient S	Signature:		Date Signed	- 12 -
rint Na	ame:		Date of Birth	

# Dr. Michelle K. Jackson ND, PC.

	<b>U</b>	,	Coffee, caffeinated teas, highly seasoned ted may be harmful to your health.	l foods,
	v foods you crave, regardless of th	×	eets, chocolate, salty, sour, bread, rich/f	atty foods,
List any	y foods to which you have a bad r	eaction:		
Are you	ı satisfied with your diet as it is n	ow? Yes No If 1	no, why not?	
-	WATER CONSUMPTION a thirsty?YesNo. mperature do you prefer to drink		n day: Room temperature	
	SLEEP have trouble falling asleep?			
Do you VII.	sleep straight through the night? <u>REVIEW OF SYMPTOMS</u>	YesNo. Do you wake	e feeling refreshed?YesNo	
	(1) =	EASE MARK THE FOLLOW MILD (2) = MODERATI	$\mathbf{C}  (3) = \mathbf{SEVERE}$	
Height	next to tr Weight	e symptoms that apply to you Bloood Pressure		
Integun	nentary (Skin)         Past         Skin rough, dry, scaly, b         Rashes, warts, moles, cy         Have any of these chang         Pimples. List location(s         Loss of hair. List locati	pumpy, itchy (please circle if app ysts (circle those appropriate) ged in size or color recently? b) on(s)	ropriate)	
•	Hives. List what causes	them		
<u>Hemato</u> Now		Now	Past	
	Painful lymph nodes Difficulty stopping bleed Bruising easily	ling	Wounds heal slowly Anemia Fluid retention	
Patient	t Signature:		Date Signed:	
	Name:		Date of Birth:	- 1

n	•		<b>N</b> T
Р	rın	t.	Name:
1	1 1 1 1	U.	1 vanie.

# X. <u>REVIEW OF SYMPTOMS - Continued</u>

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER (1) = MILD (2) = MODERATE (3) = SEVERE next to the symptoms that apply to you NOW or in the PAST.

	Name:		D	ate of	
atien	t Sign	ature:	Da	te Sigi	ned
•		. 0			
Now	Past	Stiffness Swelling	Now	Past	Injuries Pain (describe area)
<u>Neck</u>					
•		-			-
		Difficulty swallowing Recurrent strep throat			Pain Chronic sore throat
Now	Past	Persistent hoarseness	Now	Past	Loss of voice
<u>Chroat</u>				L	
<b>•</b>					
		Speech difficulties			Cold sores, blisters
Now	Past	Sore mouth or tongue	Now	Past	Bleeding Gums
<u>Mouth</u>					
•					
		Sinus congestion Postnasal discharge			Sinus infections
Now	Past	Nose bleeds	Now	Past	Loss of smell
<u>Nose</u>					
•					
		Fluid in ears Ringing in ears			Excessive ear wax Hearing loss
Now	Past		Now	Past	
Ears					
•		Tearing			Pain from Bright Light
		Itching Blurring of vision			Puffy lids Allergic shiners
Now	Past	T. 1.	Now	Past	
Eyes					
•		Seizures, convulsions			
		Severe headaches			Fainting spells
Now	Past	Dizziness (Vertigo)	Now	Past	Double vision

#### X. **REVIEW OF SYMPTOMS - Continued**

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER (1) = MILD(2) = MODERATE (3) = SEVERE next to the symptoms that apply to you NOW or in the PAST.

# <u>Pulmonary</u>

Now	Past	Chest pain when breathing	Now	Past	Night sweats
		Wheezing Difficulty breathing at night			Shortness of breath Daily cough
Have y	ou ever	been exposed to TB (tuberculosis)?Yes	N	D	
•					•
<u>Cardio</u>	vascula	ar			
Now	Past	Chest pain when walking	Now	Past	Leg vein problems
		Chest pain when sit/lying			Leg pain when walking
		Ankle or abdominal swelling			Numbness/tingling in extremities
		Hear palpitations – fibrillation,			Heart murmur (list type)
		flutter, skipping beat, beating fast, beating slow (circle if yes)			
<u>Gastro</u> Now	<u>intestin</u>   Past	al	Now	Past	•
1100	1 450	Constipation		1 451	Stomach pain 5 to 6 hours after eating, usually at night, relieved by eating or drinking
		Indigestion 2 to 3 hours after a meal with			Alternating constipation and diarrhea
		fullness, bloating, or pain			A1 / / / /
		Diarrhea Change in bowel movements			Above symptoms worse w/worry, stress, tension Bad breath
		Strain at stooling			Sudden strong cravings for sweets or alcohol
		Heavy, full after eating			Intestinal parasites suspected
		Hemorrhoids			Loss of appetite
		Black stools			Insatiable appetite
		Blood in stools			Over weight
		Heartburn			Under weight
		Excessive belching			Compulsive eating/Addictive eating
		Excessive lower bowel gas Stomach cramps, colic			Distress from fat or greasy foods Anorexia/Bulimia
		Bad taste in mouth			Stomach/abdominal pain
•	-	-			•
Patient	Signa	ture:	D	ate Sig	gned
Print N	ame:_		D	ate of [	Birth

# X. <u>REVIEW OF SYMPTOMS - Continued</u>

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER (1) = MILD (2) = MODERATE (3) = SEVERE next to the symptoms that apply to you NOW or in the PAST.

<u>Urinar</u>	v		•		
Now	Past	1	Now	Past	
		Frequent urination			Painful urination
		Night urination			Difficulty starting urine
		Difficulty holding urine			Blood in urine
•					
•					•
<u>Male R</u>	eprodu	ıctive			
	Past		Now	Past	
		Prostate problems			Painful erection
		Swelling, lumps in testicles			Difficulty achieving/maintaining erection
		Pain in testicles			Date of last prostate examination
•					•
Female	Repro	<u>ductive</u>			
Now	Past		Now	Past	
		Lumps in breast(s)			Painful Intercourse
		Breast Pain			Lack of sexual desire
		Pelvic Pain			Never/seldom have orgasms
		Vagina Discharge			Menstruation excessive
		Vaginal itching/burning			Menstruation absent
		Genital eruptions			Bleed between periods
		Genital eruptions			Spot between periods
		Type?			
Date of	last pe	every days. Regular?Yes No. Perio riod? ence Premenstrual Tension symptoms such as nerv			
tenderi	iess. w	eight gain before, during, or after menstruation? P	lease	explain	symptoms and timing of
					of the former and the former of the former o
sympto	ms				
	•				
Have y	ou in th	ne past, or do you currently have problems with inf	ertili	ty?	
	# of pr	egnancies # of births # of misca	rriag	es	# of abortions
Any co	приса	tions with pregnancy? <u>Yes</u> No. If ye	s, pie	ase exp	Iaili.
•					
Patie	ent Sig	nature:		1	Date Signed
		,			
р.	<b>. . .</b>			-	
Print	t Nam	e:			Date of Birth

# VII. REVIEW OF SYMPTOMS - Continued

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER (1) = MILD(2) = MODERATE (3) = SEVERE next to the symptoms that apply to you NOW or in the PAST.

# <u>Thyroid</u>

Now	Past		Now	Past	
		Overweight			Decreased appetite
		Difficulty losing weight			Low body temperature
		Constipation			Heart palpitations
		Tired upon arising/Easily fatigued			Irritable/restless
		Low sex drive			Increased appetite
		Dry or scaly skin			Underweight
		Chilly/sensitive to cold			Flush/get hot easily

#### <u>Adrenals</u>

Now	Past		Now	Past	
		Easily stressed			Nails weak, ridged
		Easily/chronically fatigued			Facial hair (women)
		Dizziness			Rheumatism/arthritis
		Headaches			Poor circulation
		Crave salt			Increased blood pressure

# **Central and Peripheral Nervous System**

Now	Past		Now	Past	
		Dizziness regularly			Numbness or tingling (circle one)
		Convulsions (seizures)			Temporary loss of sensation
		Tremor (shaking, trembling)			Lack of strength
		Blurred/double vision			Where?
					Continual headaches

# <u>Mental Status</u>

Now	Past	Now	Past	
	Anxiety/Restlessness			Memory difficulty, forgetting
	Lack of self-confidence			Mental confusion
	Excessive worry			Decreased concentration, comprehension
	Depression/Despair/Discontent			Shy, timid
	Suicidal thoughts			Critical of self
	Suicidal attempts			Critical of others
	Loneliness/feel alone			Sensitive to noise
	Mood swings			Fears- (Please
	-			specify)
	Confident, secure			

Patient Signature:	Date Signed	
Print Name:	Date Of Birth	

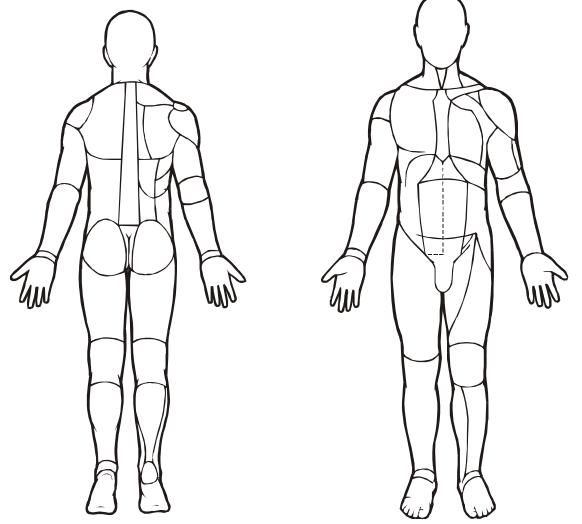
### VII. <u>REVIEW OF SYMPTOMS - Continued</u>

#### NOTE: PLEASE MARK THE FOLLOWING WITH A NUMBER (1) = MILD (2) = MODERATE (3) = SEVERE next to the symptoms that apply to you NOW or in the PAST.

#### **Spine and Extremities**

Now	Past	Joint swelling	Now	Past	Coughing, at stools
		Backaches Burning on soles of feet or palms of			Sneezing /straining stools Rheumatism/arthritis
		hands			

Please mark your problem and painful areas as exactly as possible with an "X" on the diagram below.



I hereby acknowledge that I have provided complete and accurate information regarding my health history, medication and symptoms. I will notify Dr. Jackson if there are any changes to the same.

\*\*\*Thank you for your cooperation, patience, and thoroughness\*\*\*

Patient Signature:	Date Signed:		
Print Name:	Date of Birth	- 18 -	

# Dr. Michelle K. Jackson 61535 S. HWY 97 Bend OR 97702 541-385-0775 Fax: 541-330-1466 office@drjacksonnd.com

### AUTHORIZATION TO DISCLOSE MEDICAL RECORDS

I authorize the following healthcare provider to release a copy of medical information to Dr. Michelle K. Jackson, ND, in order to coordinate care between providers.

Name of Healthcare Provider:	
Address:	
Phone:	Fax:
Name of Patient:	Date of Birth:
By initializing the spaced below, I specifically author         Please initial next to the check mark, thank y         Hospital Records (nursing notes, prog         Drug/alcohol treatment records         Most recent 5-year history         Emergency/urgent care records         Diagnostic imaging reports         Laboratory and pathology reports         AIDS/HIV records         Most recent 2 year history, labs, imag         Mental Health Records         Other, please specify	rou. gress notes, transcribed notes)

The reason for this request is to coordinate care for the patient between the other medical facility and Dr. Jackson.

This authorization may be revoked at any time. The only exception is when action has been taken in reliance on the authorization. Unless revoked earlier, this consent will expire 180 days from the date of signing or shall remain in effect for the period reasonably needed to complete the request.

Signature of Patient	Date Signed
Print Name:	Date of Birth
Signature of Person Authorized by Law	

East West Naturopathic Clinic Dr. Michelle K. Jackson, ND, PC 61535 S. HWY 97 Ste 5-404 Bend, OR 97702 Phone: 541-385-0775 TIN #46-0501145 NPI # 1821156142 office@drjacksonnd.com

# Acknowledgment of Primary Care Physician

Since Dr. Jackson is not practicing Primary Care Medicine (she is only practicing Telemedicine with specific naturopathic specialized care) our office requires that all patients also have a Primary Care Physician (PCP) who can provide health care that Dr. Jackson can not.

Please provide below the information of your Primary Care Physician. Dr. Jackson routinely requests the last 12-24 months of office visit notes and recent labs from your Primary Care Physician. Once we have that information (ideally we have that information prior to your initial visit) we can coordinate care with your Primary Care Physician and Dr. Jackson can better understand your individual health needs. In addition to this form, please also fill out and sign the **Authorization To Disclose Medical Records** Document, in addition to this form, so we can sent that document to your PCP.

(your name) (date of birth)
(Primary Care Physician name)
(Primary Care Physician address and/or phone # above)

\*If you do not currently have a Primary Care Physician Currently, please sign and date below. You must agree to obtain a Primary Care Physician within 4 months of the date of this signed Document. Dr. Jackson can not treat you for Primary Care issues during that 4 month time but you can seek Urgent or Emergency Care if needed.

Patient Signature:	Date Signed:	
Print Name:	Date of Birth:	

# GOOD FAITH ESTIMATE FOR HEALTH CARE COSTS AND SERVICES

Patient Name:	Patient Date of Birth:
Patient Diagnosis: 203.89	Services Requested:99205
Date of Initial Appointment:	

Practice Name: Dr. Michelle Jackson, ND	
Mailing Address: 61535 S. HWY 97 Suite 5-404 Bend, Or 97702	
Phone #:541-385-0775	
Provider/Practice Tax ID#:46-0501145 NPI #:1821156142	

You are entitled to receive this "Good Faith Estimate" of what the charges could be for naturopathic medical services provided to you. You may encounter additional laboratory, prescription, or supplement costs, but due to the variation in laboratory, pharmacy and supplement supplier costs, as well as insurance coverage depending on your individual insurance plan these costs are not included in this Good Faith Estimate. While it is not possible for a naturopathic doctor to know, in advance, exactly how many visits or what lab tests or supplements may be necessary or appropriate for a given individual (naturopathic doctors provide individual care), this form provides an estimate of the cost of services that may be provided. Your total cost of services will depend upon your individual circumstances, and the type and amount of services that are provided to you.

This is a new patient initial Good Faith Estimate. Your provider will update your Good Faith Estimate after your initial visit when your provider has more information about your case, and your provider may also provide you additional Good Faith Estimates after follow up visits if needed, so that you know what the continued cost of care will be.

	<b>Service Code</b> a list of expected	Service/Item charges:	Diagnosis Code	Quantity	Expected Cost
	CPT Code: 99205	Initial New Patient Visit		1-60 min appointment	\$295.00

Good Faith Estimates do not include the cost of any non medical services you request from us such as completion of medical forms, or other costs which are included in our financial policy's that you have control over. Good Faith Estimates do not include late cancellation fees.

## **Disclaimer:**

This Good Faith Estimate only provides an estimate of the charges for items and services that are reasonably expected for your health care needs. The estimate is based on information known at the time the estimate was created. The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment. You could be charged more if complications or special circumstances occur. If this happens, federal law allows you to dispute(appeal) the bill.

There may be additional items or services that may be recommended as part of your course of care that must be scheduled or requested separately and are not reflected in this Good Faith Estimate and additional Good Faith Estimate may be provided. This estimate is not a contract and does not obligate you to obtain any services from the provider listed, nor does it include any services rendered to you that are not identified here.

# If you are billed for more than this Good Faith Estimate, you have the right to dispute the bill.

You may contact the health care facility listed to let them know the billed charges are higher than the Good Faith Estimate. You can ask them to update the bill to match the Good Faith Estimate, ask to negotiate the bill, or ask if there is financial assistance available.

You may also start a dispute resolution process with U.S. Department of Health and Human Services (HHS) if the actual amount charged to you exceeds \$400 of the Good Faith Estimate. If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days(about 4 months) of the date of original bill. There is a \$25 fee to use the dispute process. If the agency reviewing your dispute agrees with you, you will have to pay the price on this Good Faith Estimate. If the agency disagrees with you and agrees with the health care provider or facility, you will have to pay the higher amount.

To learn more and get a form to start the process, go to <u>www.cms.gov/nosurprises</u> or call 1-800-985-3059. **For questions or more information** about your right to a Good Faith Estimate or the dispute process, <u>www.cms.gov/nosurprises</u> or call 1-800-985-3059. Keep a copy of this Good Faith Estimate in a safe place or take pictures of it. You may need it if you are billed a higher amount.

Patient Acknowledgment of Receipt:		
Date of this Estimate:		
Patient Signature:	Date of Birth:	
Print Name:	Date Signed:	

# East West Naturopathic Clinic Dr. Michelle K. Jackson, ND, PC TIN #46-0501145 NPI #1821156142 61535 S. HWY 97 Ste 5-404 Bend, OR 97702 Phone #541-385-0775 Email: office@drjacksonnd.com

# **TELEMEDICINE PATIENT CONSENT FORM**

- 1. **PURPOSE:** The purpose of this form is to obtain your consent to participate in a Telemedicine consultation in connection with the following procedure(s) or service(s)... New or Return Consultation with Dr. Michelle K. Jackson
- 2. **NATURE OF TELEMEDICNE CONSULT:** During the Telemedicine consultation A. Details of your medical histories, examinations, x-rays, and test results will be discussed with Dr. Jackson through the use of interactive audio (phone) or other Telecommunical technology such as interactive HIPPAcompliantGo To Meeting platforms. B.Aphysical examination of you may take place. There are limitations of Physical exams via Telemedicine and some conditions may require an inperson exam and/or labs before a treatment plan or prescriptions can be offered.
- 3. Telemedicine consultations with Dr. Jackson does not replace your relationship with your Primary Care Physician or Specialist.
- 4. **MEDICALINFORMATIONAND RECORDS:** All existing laws regarding your access to information and copies of your medical records apply to this Telemedicine consultation.
- 5. CONFIDENTIALITY: Reasonable and appropriate efforts have been made to eliminate confidentiality risks associated with the Telemedicine consultation, and all existing confidentiality protections under federal and state Oregon laws apply to information disclosed during this Telemedicine consultation. Please remember as the patient, it is your responsibility to consider the environment of where you take Dr. Jackson's phone call, in order to keep your visit private and confidential. Dr. Jackson will ask you to identify any other attendees present on your phone call/visit with Dr. Jackson.
- 6. **RIGHTS:** You may withhold or withdraw consent to a Telemedicine consultation at any time without affecting your right to future care or treatment.
- 7. **RISKS, CONSEQUENCES AND BENEFITS:** Possible risks of a Telemedicine consultation include, but are not limited to: information transmitted may not be sufficient to allow for appropriate decision making by Dr. Jackson. Delays in evaluation and treatment may be due to failure of equipment. In very rare instances, security protocols could fail, causing a breech of privacy of personal medical information. Expected benefits include improved access to medical care by enabling the patient to remain in a distant location. You have been advised of risks, benefits and consequences of Telemedicine. You have the right to ask questions about the information presented to you in this form.

# At the time of the consult, I will be physically present in the State of Oregon and I agree to participate in a Phone or Telemedicine consultation as described above:

Signature:
If signed by someone other than the patient, please indicate relationship:
Print Name:
Date of Birth:

Date: \_\_\_\_\_